



RIXOS HOTELS QUALITY POLICY

With guests at the heart of everything we do, planning and delivering high-quality services, offering products compatible with food safety principles, targeting a safe working area and creating loyal guests are primary objectives of Rixos Hotels.

Rixos Hotels is committed to

- take environmental factors into account in every operational aspect, take preventive action for sustainability, increase public consciousness and protect biological diversity;
- operate according to set objectives while improving continuously, provide regular trainings for employees, act in accordance with national laws and international standards, ensuring consultation with and participation of employees and employee representatives for occupational safety, reducing occupational safety risks and being beneficial to our society.

As the Chairman, I fully support this quality policy that will enable Rixos Hotels to become the leader in the global tourism business and I cordially invite all employees to understand, share, and implement this policy.

Fettah Tamince
Chairman of the Board

A handwritten signature in black ink, appearing to be "Fettah Tamince", written over a light blue horizontal line.