

An aerial photograph of the Rixos Premium Dubai resort. The image shows a large, rectangular swimming pool with a central square section, surrounded by numerous white patio umbrellas and lounge chairs. To the right of the pool is a sandy beach area, also filled with white umbrellas and lounge chairs, leading down to the turquoise sea. Several small boats are visible in the water. The resort buildings, featuring wooden facades, are visible on the left and top edges of the frame.

RIXOS
PREMIUM DUBAI

SENSORY GUIDE

A guide for guests with cognitive differences,
including Autism Spectrum Disorder (ASD)



All Inclusive
COLLECTION

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An Inclusive Experience Tailored to Every Guest

At Rixos Premium Dubai, inclusivity lies at the heart of our hospitality. Our approach goes beyond luxurious offerings; we're dedicated to creating a welcoming environment that accommodates the unique needs of each guest. From thoughtfully designed wheelchair-accessible pathways to seamless access across our property, we ensure that everyone can enjoy the very best of Rixos Premium Dubai without barriers.

Our commitment to inclusivity extends to guests with cognitive and sensory sensitivities. For those who benefit from quiet spaces, we've crafted sensory-friendly areas for relaxation and comfort, providing tranquil moments amidst the vibrant atmosphere of Dubai. Our team is trained to provide attentive, respectful support, helping all our guests feel at ease and fully embraced.

At Rixos Premium Dubai, we believe that every journey should be memorable and accessible to all. Step into a place where hospitality is redefined through inclusivity, and experience a stay where each guest is warmly welcomed and celebrated.



Sensory Level Summary

1 = low sensory stimulation, 10 = high sensory stimulation*

RIXOS PREMIUM DUBAI					
VENUE	TOUCH	TASTE	SOUND	SIGHT	SMELL
LOBBY	2	1	4	4	3
TURQUOISE	3	6	4	3	4
GODIVA	2	3	5	4	4
STK	2	5	7	7	3
AMMOS	2	6	4	3	4
POOL AREA	4	2	4	3	2
RIXY KIDS CLUB	5	1	4	4	2
NATURELIFE SPA	5	1	3	2	4
RIXGYM	5	1	5	3	3
OUTDOOR GYM	4	1	4	3	2



Staying With Us

Discover Exceptional Hospitality at Rixos Premium Dubai

A stay at Rixos Premium Dubai is more than a getaway—it's an experience where inclusivity and comfort are at the forefront of our hospitality. Here, we welcome each guest into an environment designed with care, where every detail is crafted to make your journey memorable.

Accessibility at Every Turn

For guests with mobility considerations, our commitment to accessibility is reflected in every aspect of the hotel. From thoughtfully designed pathways to convenient facilities throughout the property, we ensure a seamless experience so you can enjoy every moment without limitation.

Dedicated Support for Cognitive Sensitivities

We understand that some of our guests have cognitive and sensory sensitivities, including those on the autism spectrum. Our trained staff are here to provide attentive support and understanding, creating spaces that cater to various sensory needs. With areas for relaxation and sensory-friendly environments, we aim to make each guest feel respected and at ease.

Your Comfort, Our Commitment

At Rixos Premium Dubai, we go beyond meeting expectations; we aim to exceed them. Your comfort is central to everything we do, and we are committed to crafting experiences that stay with you long after your stay.

Attention to Detail and Personalised Care

Each corner of Rixos Premium Dubai reflects our dedication to providing warm and attentive service. Every aspect of your stay is considered to create a world of personalised hospitality where you feel genuinely welcomed.

A New Standard in Hospitality






Staying at Rixos Premium Dubai means experiencing a new level of inclusive hospitality. Your journey with us is not just about a place to stay but about discovering a haven of exceptional service, comfort, and care. Our sensory guide helps you navigate this journey, providing insights to ensure every part of your experience is enjoyable and accessible.

Sensory Level

1 = low sensory stimulation, 10 = high sensory stimulation*

LOBBY








IBCCES Sensory Guide™						
Sensory Levels (1= Low Sensory Stimulation, 10= High Sensory Stimulation)						
Lobby		Rixos Premium JBR Dubai		ISD#10856		
TOUCH		TASTE		SOUND		
						
2		1		4		
SIGHT		SMELL				
						
4		3				
© IBCCES ALL RIGHTS RESERVED						
PARTICIPANT GUIDELINES	<ul style="list-style-type: none">• Various textures to explore• Potential for close proximity/shared space with other guests		<ul style="list-style-type: none">• Low impact on this sense		<ul style="list-style-type: none">• Close proximity/ shared space with other guests• Sounds echo from the polished surfaces• Live music throughout the day	
					<ul style="list-style-type: none">• Primarily natural lighting. Various sources of artificial light• Visual environment is rich, busy and multi-layered• Some stimulating accents, abundance of different vases and various compositions and intricate figurines	
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Sensory Level

1 = low sensory stimulation, 10 = high sensory stimulation*

POOL AREA








IBCCES Sensory Guide™						
Sensory Levels (1= Low Sensory Stimulation, 10= High Sensory Stimulation)						
Pool Area		Rixos Premium JBR Dubai		ISD#10861		
TOUCH		TASTE		SOUND		
						
4		2		4		
SIGHT		SMELL				
						
3		2				
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PARTICIPANT GUIDELINES	<ul style="list-style-type: none">• Guests can swim and play at their own pace• Rough wood flooring, islands of greenery• A wide range of different textures to explore• Textile cabanas		<ul style="list-style-type: none">• Low impact on this sense• Potential for water to get in mouth• Snacks and drinks served at tables and sunbeds the pool bar by request		<ul style="list-style-type: none">• Potential for close proximity/shared space with other visitors• Sounds from splashing water and other guests may be present• Background music is present	
					<ul style="list-style-type: none">• Outdoors/natural lighting• Some bright colors, engaging areas• Busy hotel area view	
					<ul style="list-style-type: none">• Low impact on this sense• Scent of water or chlorine may be present near the swimming pool	
					© IBCCES ALL RIGHTS RESERVED	

Sensory Level

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NATURELIFE SPA



IBCCES Sensory Guide™						
Sensory Levels (1= Low Sensory Stimulation, 10= High Sensory Stimulation)						
Naturelife Spa		Rixos Premium JBR Dubai		ISD#10863		
TOUCH		TASTE		SOUND		
						
5		1		3		
SIGHT		SMELL				
						
2		4				
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PARTICIPANT GUIDELINES	• Wide range of touch experiences due to variety of treatments for face and body		• Low impact on this sense		• Potential for close proximity/shared space with other visitors	
	• Various textures and temperatures to explore- heated wood and stone, steam, water, ice				• Splashing sounds from water features in some areas	
					• Light background music	
					• Dim artificial lightning	
					• Mostly neutral colors	
				• Noticeable scent of fragrance		
				• Slight chlorine scent in some areas		
				• Variety of scents in different areas (heated wood, steam, aroma oils, etc.)		
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Dining With Us

A Culinary Sanctuary at Rixos Premium Dubai

Welcome to Rixos Premium Dubai's world of culinary excellence, where each dining experience is crafted to captivate your senses and cater to every guest's needs. Here, you'll find an array of flavours and an atmosphere where inclusivity and exceptional service define every meal.

Dining Accessibility for Every Guest

Our dedication to guest satisfaction extends to all aspects of our dining experiences. Accessibility features are thoughtfully integrated across Rixos Premium Dubai's restaurants to ensure all guests can savour our diverse culinary offerings. From sensory-friendly dining spaces to a team trained to assist with various needs, we strive to make every meal welcoming and comfortable.

A Tapestry of Flavours

Each restaurant at Rixos Premium Dubai presents a unique culinary journey, featuring flavours that reflect our commitment to excellence. With menus that cater to a variety of preferences and dietary requirements, our chefs create a tapestry of tastes for every guest. Whether you're seeking bold flavours or something more delicate, each dish is crafted to leave a lasting impression.

Exceptional Service, Memorable Moments

From the moment you step into our dining venues, our dedicated staff are here to make your experience truly exceptional. Trained in understanding and anticipating individual needs, our team is committed to providing a warm, inclusive environment where every guest feels valued.

Crafting Unforgettable Dining Experiences

Dining at Rixos Premium Dubai is more than just tasting exceptional dishes; it's about creating memories and enjoying shared moments. With inclusivity as a cornerstone of our service, we aim to make every dining experience not only enjoyable but meaningful.

A Culinary Experience with Inclusivity at Heart

Our sensory guide is designed to help guests with cognitive and sensory sensitivities enjoy a seamless dining experience. Through sensory-friendly settings and attentive support from our staff, Rixos Premium Dubai is dedicated to making each meal a delightful, inclusive journey that celebrates diversity and enhances each guest's stay.






Sensory Level

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TURQUOISE



2.1 DINING WITH US






IBCCES Sensory Guide™					
Sensory Levels (1= Low Sensory Stimulation, 10= High Sensory Stimulation)					
Turquoise Restaurant		Rixos Premium JBR Dubai		ISD#10857	
TOUCH		TASTE		SOUND	
					
3		6		4	
SIGHT		SMELL			
					
3		4			
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PARTICIPANT GUIDELINES	<ul style="list-style-type: none">• Guests can sit at tables and order meals, or serve their own food from the buffet• Potential for close proximity/shared space with other visitors		<ul style="list-style-type: none">• Guests can enjoy a variety of food at the restaurant• Potential for close proximity/shared space with other visitors• Background noise or music• Noise from cutlery and dishware		
	<ul style="list-style-type: none">• Primarily artificial lighting with some natural lighting• Potential for close proximity/shared space with other visitors• Mostly dark colors with some bright accents				
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Sensory Level

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GODIVA CAFÉ



IBCCES Sensory Guide™					
Sensory Levels (1= Low Sensory Stimulation, 10= High Sensory Stimulation)					
Godiva Café		Rixos Premium JBR Dubai		ISD#10858	
TOUCH		TASTE		SOUND	
					
2		3		5	
SIGHT		SMELL			
					
4		4			
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PARTICIPANT GUIDELINES	<ul style="list-style-type: none">• Guests can sit at the tables and order snacks• Potential for close proximity/shared space with other visitors				
	<ul style="list-style-type: none">• Variety of snacks and drinks available				
	<ul style="list-style-type: none">• Potential for close proximity/shared space with other visitors• Live music through out the day• Noise from cutlery and dishware• Sounds may echo				
	<ul style="list-style-type: none">• Primarily artificial lighting with some natural lighting• Potential for close proximity/shared space with other visitors• Mostly neutral colors with some bright accents				
<ul style="list-style-type: none">• Variety of scents from the food items being prepared and served• Air is noticeably fragrant					© IBCCES ALL RIGHTS RESERVED






Sensory Level

1 = low sensory stimulation, 10 = high sensory stimulation*

STK



2.3 DINING WITH US






IBCCES Sensory Guide™				
Sensory Levels (1= Low Sensory Stimulation, 10= High Sensory Stimulation)				
STK Restaurant		Rixos Premium JBR Dubai		ISD#10859
TOUCH	TASTE	SOUND	SIGHT	SMELL
				
2	5	7	7	3
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PARTICIPANT GUIDELINES	<ul style="list-style-type: none">• Guests can sit at the tables and order food• Potential for close proximity/shared space with other visitors		<ul style="list-style-type: none">• Variety of food and drinks available• Potential for close proximity/shared space with other visitors• DJ and band music• Noise from cutlery and dishware	
			<ul style="list-style-type: none">• Neon signs, mirror disco balls, bright accents, busy environment• Potential for close proximity/shared space with other visitors	
			<ul style="list-style-type: none">• Variety of scents from the food items being prepared and served	
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Sensory Level

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AMMOS



IBCCES Sensory Guide™				
Sensory Levels (1= Low Sensory Stimulation, 10= High Sensory Stimulation)				
Amos Restaurant		Rixos Premium JBR Dubai		ISD#10860
TOUCH	TASTE	SOUND	SIGHT	SMELL
				
2	6	4	3	4
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PARTICIPANT GUIDELINES				
	<ul style="list-style-type: none">• Guests can sit at the tables and order food• Potential for close proximity/shared space with other visitors	<ul style="list-style-type: none">• Variety of food and drinks available	<ul style="list-style-type: none">• Potential for close proximity/shared space with other visitors• Background noise or music• Noise from cutlery and dishware	<ul style="list-style-type: none">• Primarily artificial lighting with some natural lighting• Potential for close proximity/shared space with other visitors• Mostly neutral colors with some bright accents
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peace
relaxation
clam
exercise
recreation
ana
balance
cine
dream
young
strength
cardio
therm
to bins
ance

Playing With Us

Dive into Adventure at Rixos Premium Dubai

Welcome to Rixos Premium Dubai, where every day invites you to explore thrilling adventures across our iconic pools, vibrant Rixy Kids Club, and diverse amenities that create unforgettable experiences for all ages. Here, fun isn't limited to any one spot—every corner is crafted to deliver excitement, relaxation, and inclusivity for every guest.

Memorable Moments Await by the Pool

Our pool areas are designed to deliver relaxation and enjoyment, whether you're seeking a tranquil day by the water or a lively afternoon of splash-filled fun. With comfortable spaces, easy access points, and attentive staff ready to assist, we ensure a memorable experience tailored to every guest's needs.

Rixy Kids Club: A World of Wonder for Young Explorers

At the Rixy Kids Club, children are welcomed into an imaginative space filled with activities, games, and friendships waiting to be made. With inclusivity at its heart, the club offers sensory-friendly areas and a trained team to provide support for children with diverse needs, ensuring every child has the chance to play, explore, and thrive.

Designed for Accessibility and Enjoyment

Our facilities are thoughtfully crafted with accessibility in mind, offering sensory-friendly spaces and areas designed to accommodate various needs. Staff members across Rixos Premium Dubai are trained to provide attentive support, making every part of your stay enjoyable, from the poolside to family-friendly activities.

Guiding Each Moment with Care and Attention

To ensure a seamless experience, signage and guides throughout our amenities provide helpful information for guests with sensory or cognitive sensitivities. Our commitment to inclusivity is woven into every detail, creating a welcoming environment where all guests can feel comfortable and confident.

A Commitment to Inclusive Hospitality

At Rixos Premium Dubai, we believe that inclusivity should be part of every moment. From sunrise to sunset, our commitment ensures that all guests, regardless of their needs, feel at home and able to enjoy each experience to the fullest. Join us for a journey where every moment by the pool or in Rixy Kids Club is crafted with care, making every day a celebration of shared joy and connection.






Sensory Level

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RIXY KIDS CLUB



3.1 PLAYING WITH US






IBCCES Sensory Guide™				
Sensory Levels (1= Low Sensory Stimulation, 10= High Sensory Stimulation)				
Rixi Kids Club		Rixos Premium JBR Dubai		ISD#10862
TOUCH	TASTE	SOUND	SIGHT	SMELL
				
5	1	4	4	2
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PARTICIPANT GUIDELINES	<ul style="list-style-type: none">• Visitors can run, jump, swing, climb and slide, on play structures at their own pace• Potential for close proximity/shared space with other visitors• Variety of textures: wood, ropes, islands of greenery		<ul style="list-style-type: none">• Low impact on this sense• Potential for close proximity/shared space with other visitors• Background music	
			<ul style="list-style-type: none">• Dim artificial lightning• Additional natural light from large windows• Bright accents, engaging areas• Various play structures	
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Sensory Level

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RIXGYM



IBCCES Sensory Guide™						
Sensory Levels (1= Low Sensory Stimulation, 10= High Sensory Stimulation)						
RIX Gym		Rixos Premium JBR Dubai		ISD#10864		
TOUCH		TASTE		SOUND		
						
5		1		5		
SIGHT		SMELL				
						
3		3				
© IBCCES ALL RIGHTS RESERVED						
PARTICIPANT GUIDELINES	<ul style="list-style-type: none">• Guests can exercise alone, with a personal trainer, or in group classes• Different textures—metal, plastic, rubber					
	<ul style="list-style-type: none">• Low impact on this sense					
	<ul style="list-style-type: none">• Potential for close proximity/shared space with other visitors• Noticeable noise from sports equipment• Music volume may be high					
	<ul style="list-style-type: none">• Primary artificial lighting with some natural lighting• Natural lighting for outdoor activities• Potential for close proximity/shared space with other visitors					
<ul style="list-style-type: none">• Slight scent of sports equipment may be present• Slight scent of air freshener may be present					© IBCCES ALL RIGHTS RESERVED	






Sensory Level

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JUNGLE GYM



3.3 PLAYING WITH US

IBCCES Sensory Guide™				
Sensory Levels (1= Low Sensory Stimulation, 10= High Sensory Stimulation)				
Outdoor Gym		Rixos Premium JBR Dubai		ISD#10865
TOUCH	TASTE	SOUND	SIGHT	SMELL
				
4	1	4	3	2
© IBCCES ALL RIGHTS RESERVED				
PARTICIPANT GUIDELINES	<ul style="list-style-type: none">Guests can exercise alone, with a personal trainer, or in group classesRough wood textures			
	<ul style="list-style-type: none">Low impact on this sense	<ul style="list-style-type: none">Potential for close proximity/shared space with other visitorsMusic from the pool area	<ul style="list-style-type: none">Outdoors/natural lightingPotential for close proximity/shared space with other visitors	<ul style="list-style-type: none">Slight scent of sports equipment may be present
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The ALL Inclusive Collection is the ultimate all inclusive holiday experience.

A curated choice of luxury and premium resorts. Beach bungalows in exotic lands, urban resorts and mountain retreats at the top of the world.

The very best in comfort and service, from the décor to the smile you are greeted with. And the finest in dining, served with flair, and love.

Family adventures to go on together, and daily, diverse club activities to entertain kids and teens while you relax and unwind.

Luxury and premium spa experiences for mind, body and soul. Gym, tennis, golf, watersports and the active outdoors; however you like to play and be active.

Music, dance, entertainment and culture, from the intimate, to the spectacular.

All Inclusive
COLLECTION

All inclusive and all for you.

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