



RIXOS HOTELS QUALITY POLICY

With guests at the heart of everything we do, planning and delivering high-quality services and creating loyal guests are primary objectives of Rixos Hotels.

Rixos Hotels is committed to

In all our activities, it is essential to implement food safety principles, provide a safe working environment, predict environmental impacts and take precautions, increase environmental awareness and protect biological diversity, and manage our energy consumption on the basis of efficiency in design, equipment and services.

We are committed to providing resources, continuous improvement, fulfilling relevant national laws and international requirements, reducing occupational safety risks, providing consultation and participation of employees and employee representatives, and providing common benefits for the environment in our regions in line with the targets set for all these activities.

As the Chairman, I fully support this quality policy that will enable Rixos Hotels to become the leader in the global tourism business and I cordially invite all employees to understand, share, and implement this policy.

Fettah Tamince
Chairman of the Board

A handwritten signature in black ink, appearing to be "Fettah Tamince", written over a horizontal line.